

Frequently Asked Questions

Q: I don't know how to decide what I want, can you help me?

A: While the artist can answer specific questions, ultimately this is a choice for you to make. If you're having difficulty choosing which photo to use, the comparison photos on the Commission page (above) may help you decide.

Q: Can you paint my pet in color from a black and white photo?

A: No. Each pet, even within the same breed, has slightly different coloring.

Q: Do you offer a payment plan?

A: At this time, no.

Q: I had professional photos taken of my cat, would those be acceptable?

A: Due to the potential for copyright infringement, no.

Q: I took a bunch of photos of my horse. I like this pose the best, but the color and detail is better in this other photo. Can you work with both? How many photos can I submit for use?

A: Yes, you may submit one photo for position and one for color and detail, unless one photo is from a juvenile animal and one is from a grown animal, as coloring may change as the animal matures. Two photos are typically adequate, unless one features a halter, collar or toy to be included that the main photo(s) do not. You may submit up to three photos for use.

Q: What size canvases do you offer?

A: At this time, 6"x6", 8"x8", and 10"x10". All canvases have a traditional profile, meaning they are approximately 7/8" to 1" deep, and splined- the canvas wraps around the back of the framework and is tucked in (think window screens), rather than stapled.

Q: Do I get to see the rough sketch and progress?

A: Yes. The rough will be submitted to you via email for your approval and any changes you feel are necessary before color goes down. If you wish to see progress photos, you may request to. Once color goes down, however, changes will not be accepted. If you wish to be surprised when you receive your portrait, you may request that, instead.

Q: What type of paint do you use and is there any aftercare?

A: Your portrait will be painted with colorfast acrylic, and once completed, a coat of varnish to protect it. Dusting with a dry or very slightly damp cloth is typically the only care required.

Q: Will my portrait be framed?

A: No. If you would like to have it framed, it is recommended that you take it to a professional framer in your area.

Q: Do you offer a discount for more than one portrait?

A: Each portrait requires the same care, quality materials, devoted time, and attention to detail, therefore bundle discounts are not available.

Q: How long will it take to get my portrait?

A: This depends on several factors, including the artist's schedule. You will not be required to remit payment until it is time to begin work on your portrait. Items that can affect the time involved are the size portrait you choose, whether you're commissioning one painting or more than one painting, the size of your chosen portrait, and the quality of the photos submitted for reference. Typically, however, your portrait should be ready to ship within 2-3 weeks after work begins.

Q: How do you get my portrait to me?

A: Your portrait will, under ordinary circumstances, be shipped through USPS, and it will be shipped insured.